

# HEARING AND SIGHT CARE



## Job Description

### Dual Sensory Support Worker

**Job Title:** Sensory Support Worker, Caithness and North Sutherland

**Salary:** £8,406.53 (£13.47 per hour)

**Location:** Sensory Centres - 9 Riverside Place, Thurso (main base)  
23 Telford Street, Wick

**Hours:** 15 hours per week – as agreed with the Manager in accordance with the needs of the service, mainly Monday to Friday  
Additional Hours may be required for which time off in lieu will be given

**Responsible to:** The Manager, Hearing and Sight Care  
This is a one year post and may continue, dependent on adequate funding

**Annual leave:** 20 days rising to 28 after 5 years, 14 public holidays apportioned in accordance with hours worked and duration of employment

**Travel:** A full driving licence and access to a car is essential  
Mileage within the community will be reimbursed, but not between the Sensory Centres unless approved by the Manager

### **This post is subject to an enhanced disclosure check**

**Job Description:** Update clients records and maintain an accurate database

Word processing/clerical work

Provide hearing aid upkeep

Referrals to relevant statutory bodies and other agencies

Provide help, advice and information on services and equipment available

Demonstration and knowledge of specialist equipment

Involvement with training of volunteers and general public

Visits to nursing homes, hospitals, residual visits to housebound clients as and when required

Assist volunteers, staff and directors as necessary

Maintain Sensory centres by ensuring weekly housekeeping, equipment charged/displayed, ordering stationery, renewing leaflets as required

**Requirements:** An interest in, and some experience of, working with deaf/blind people or a willingness to learn

Good communication skills

Ability to maintain hearing aids, give encouragement, information and advice to deaf people

Give encouragement, information and advice to blind and visually impaired people

Have knowledge of and ability to demonstrate specialist equipment, or a willingness to learn

Have excellent word processing and clerical skills, or a willingness to learn

Be able to work with others and alone, using initiative or seeking help as required

Willingness to be involved in all areas of Sensory Care and work outwith designated hours on occasion. Time off in lieu will be given.

Willingness to update training and skills relevant to job.

Dual Sensory Support Worker will be supervised by the Co-ordinator.